

H55

♦ BALATONLELLE ♦

Guest Information

H55 Balatonlelle

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Our Dear Guest,

We warmly welcome you at the H55 Balatonlelle Guesthouse!

Balatonlelle is an excellent place not only as a small town at the lake Balaton, not only due to being an easily accessible location is increasingly becoming in the focus of the attention, but also due to its but also through its enriching programs, winter experiences, popular wineries, restaurants and pastry shops open all year round. Either having the first visit at us or being among our returning guests, we thank you for choosing the H55 Balatonlelle guesthouse.

This guide serves to introduce you to our services in the guesthouse. In case of having any question in connection with it, or you need other, additional information, please, contact our colleagues at the reception.

The H55 Balatonlelle staff is ready to help you, and we will do everything we can to make your stay here as pleasant and memorable as possible. We are happy to provide information about the different programs and attractions in the guesthouse and the surrounding area, as well.

I wish you a nice recreation and rest here.

Yours faithfully,

Attila Sággy

Director



About Balaton in brief ...

Balaton is the largest lake of Central Europe and Hungary, as well, it is one of the most significant touristic centers of Hungary. Its main touristic attraction is the beach offering several possibilities of bathing, surfing and sailing, but it is also one of the main centers of riding, hang gliding and nowadays of cycling, as well.

At the southern bank of Balaton, it has many attractions for guests traveling here. You should not miss the settlement of Somogyvár, the main attraction of which is the Benedictine monastery.

While on the northern shore of the lake, bathers encounter banks that deepen faster, on the southern shore the water is shallower and deepens more slowly. It has many popular and internationally known beaches, several of which have been awarded the "Blue Wave Flag".

But not only the lovers of bathing can find here the experiences being suitable for them, but there are several other possibilities around the lake. Wellness spas, cruises, adventure parks (among others in Zánka, Zamárdi, Balatonfüred) and nature walks - these are just some of the entertainment options that await tourists at Lake Balaton. An endless program, open-air events and concerts are held at the lake, which mainly attract young people. A "can't miss" program is boating for which the regular ships offer a great opportunity, and in the evenings also the disco boats. The most popular ports are Badacsony and Tihany.

The lovers of zoo-parks can find real close to nature experiences at the Africa Museum of Balatonederics, or at the Buffalo reserve of Kápolnapuszta.

Siófok and Balatonfüred are the most popular for those who like the vibrant nightlife, but there are many places around the lake where you can have a really good time while admiring the night lights on the other side.

Health tourism is also typical in the Balaton area, there are many spas in the region, e.g. at the Lake Hévíz.

Balatonlelle

Balatonlelle is a town at the southern shore of the Lake Balaton being one of the settlements having the best touristic capabilities, having a favorable position being accessible on highway, by train, small plane or ship, as well.

The town is one of the most ancient settlements of the southern shore of Lake Balaton. In the oldest literature written in Hungarian language, the foundation charter of the Tihany Abbey in 1055, there is already a reference to the Basilica of St. Clement in the area of Lelle, which stood next to the great Military Road. Due to its central location, the settlement suffered from the Tatar and Turkish occupation, as well, but it was populated again and again.

In the year of the Millennium, in 1896, the people of Budapest began to discover the beneficial effects of Lake Balaton. In 1904 a Spa Society was already established having decisive effect to the development of the settlement making it a cultural place. In 1928, thanks to the establishment of the beautiful "Row of Villas" Lelle received the Health Spa qualification and could take on the Balatonlelle name. Following that, several scientists, artists selected it as his/her rest and or creative place and that is so even today. Between 1946 and 1948, the residence of the President of the Hungarian Republic was also here in the center of the Row of Villas. In

1979, after the unification of Balatonboglár and Balatonlelle it got the Boglárlelle name, then in 1986 the settlement received the status of city. Since 1991, it became independent city again. The settlement known as the "flowery Lelle" preserves the values of spa culture by keeping and caring for its traditions, and the people who live here welcome tourists coming to relax with their long-known hospitality.

Szt. István square with its pulsating Mediterranean atmosphere is the center of the summer in Balatonlelle. In the evenings, several thousand people gather here around the fountain, listening the concerts of the amateur bands, or being attracted by the shops of the street starting from square to make shopping, and the portrait painters are also popular people of the square. To the greatest joy of the children, the city has a circus and an amusement park operating throughout the summer providing meaningful recreation for both young and old ones.

Among the cultural programs, anyone can find something to their liking: for those who like classical music, an organ concert is held every week in the Roman Catholic church, while those who prefer lighter genres can choose from concerts and performances on the open-air stage of the cultural center.

Permanent festivals that make summer in Lelle more memorable:

- July events and Fisherman's soup cooking competition
- Wine Week of Balatonlelle and Miss Balaton Beauty Pageant
- Water parade and fireworks on 20 August
- Harvest parade and revelry

Places to See in Balatonlelle

- “Napfény” (Sunshine) beach and wellness spa
- Szent István square
- Szalay Castle
- Roman Catholic Church
- Ruined temple of Rádpusztá
- Kis mountain
- Tildy villa
- Ferris wheel

Places to See in Balatonboglár

- Spherical look-out point
- Adventure Park and Bobsled Track
- Screw steamer heritage vessel
- Platán Beach
- Places of grace, churches
- Dutra Museum

Places to See in Fonyód

- Crypt-villa
- Sipos mountain lookout tower
- Palisade fortress of Fonyód
- Várhegyi Széplátó (lookout spot)
- Museum of Fonyód
- Market of Fonyód

Places to See in Balatonföldvár

- Maritime History and Visitor Center and Lookout Spot
- Lavender fields of Kőröshegy
- “Kulipintyó” Villa
- Park forest
- Kvassay promenade

List of Services A-Z

Hotline phone no.: +36305398733 (0-24)

Our receptionists are available 12 hours a day. If having any question, contact our colleague being in service at the Reception or using the hotline phone number.

24 hours safe luggage storage - For arriving and leaving guests. Indicate your need at the Reception.

Car washing

Carwash using machines is available at the MOL filling station of Balatonlelle, manual car washing is available at the "Ehrle" car washer.

Change of bedclothes - Twice a week, at request and against payment changed according to your need. In case you need extra blanket, pillow, please, contact the reception.

ATM

You can find in the town at different places. You can find ATM operated by Erste Bank on the Ady Endre street, or one operated by OTP Bank on the Városháza square.

Check-in - from 3 p.m. on the day of arrival.

Safety - The public spaces of the guesthouse and the entrance are monitored by security cameras. The recordings are handled in accordance with the legal regulations.

Shoe care tools - Shoe care tools are provided at request, please, contact the reception.

dietary, vegetarian breakfast - In case of demand, we offer a buffet breakfast to our guests in another hotel located at a 3 minute walk from the guesthouse, against additional payment referring to which you can get more detailed information at the reception. Referring to the foods taken in the guesthouse all responsibility is borne by the guest.

Smoking: It is forbidden in the whole territory of the guesthouse, except the designated smoking area. In case of not complying with the smoking rules we charge a penalty fee of HUF 100,000!

Wake-up - 24 hours wake-up service can be ordered at the reception.

Electric power

The electric power supply is 220 V/50 Hz. You are kindly requested to use the sockets being available in the bathroom only for razor or hair dryer, for any other appliance, please, use the sockets available in the other rooms of the apartment.

First aid - A first aid kit is available at the reception.

Highchair - You can ask for it at the reception.

Umbrella - Our guests can borrow an umbrella at the reception.

Payment methods - Cash (HUF), bank card, credit card (MasterCard, VISA, Maestro) , SZÉP card (K&H, OTP, MKB).

Hairdresser

There are several hairdressers in Balatonlelle, the contact details of the "Hajnalka" hairdresser are the following: 8638 Balatonlelle, Kossuth Lajos u. 26, Phone no.: +36 70/362 4974

Dentist

In Balatonlelle and Balatonboglár the following dentists are available:

Dr. Nagy Erzsébet, Balatonlelle, Fortuna street Phone: +36 85/354483

Dr. Tóth Péter, Balatonboglár, Kodály Zoltán street 29. Phone: +3620/3126082

Bathrobe - Towel

In case of demand, we provide a bathrobe to our guests against extra payment being HUF 10,000 / person / occasion.

In case you would like a change, that is provided against extra payment.

Towel change: HUF 3,500 / occasion.

You can indicate your demand at the reception.

Cot for children, bed with mesh

Can be requested at the reception, limited availability.

Hair dryer - Each room is equipped with a hair dryer.

Internet, WIFI - They are available to our guests in each room and public places free of charge. Information required for connection is posted at the reception.

Check-out - On the leaving day the rooms are available until 11:00 a.m. If you want to stay longer, subject to availability, it is possible for an extra charge, please contact the reception.

Cosmetics

"Hajnalka" Beauty Salon: 8638 Balatonlelle, Kossuth Lajos street 26, Phone no. : 06/70 362 4974

Environment protection - Let's protect the environment together. You are kindly requested to use only such an amount of power, water which is necessary for comfort feeling.

Transport - Ask at the reception for transport information.

Visitors - Please inform reception in advance of your intention to receive visitors. Only pre-announced guests may stay in the room.

Air conditioner - In each room of the guesthouse there is a manually adjustable air conditioner device. When using the device, please, keep the doors and windows closed. In case of opening the doors or windows the air conditioner stops.

Elevator – There is one passenger elevator in the guesthouse. Please, do not use the elevator in case of emergency, fire alarm.

Laundry - This service can be used for a fee, please, indicate your need at the reception.

Printing service - This service can be used for a fee, please, indicate your need at the reception.

Doctor

“Dr. Török Sándor” Medical Center of Balatonboglár
8630 Balatonboglár, Vikár B. street 4. Phone/Fax: 85/550-464

Complaints, comments – In case of having a complaint, comment, please, contact the reception still during your stay here in order to be able to solve your probable troubles as soon as possible. Complaint handling information is available at the reception.

Parking – The separated parking area of the guesthouse is available to our guests against additional charge / daily fee about which you can get information at the reception. We do not undertake any liability for damages caused to the personal cars. We kindly ask you guests not to drive in the green areas with their car. In case of parking in the area of the accommodation at other place than the designated parking space (green area or other/closed down areas) we charge a one-time damage fee of HUF 100,000! Thank you.

Money changing – There is no possibility for money changing in the guesthouse. It is advised to change money exclusively in banks and official money change places. In case of having questions, please, contact the reception.

Extra bed – Please, contact our colleague at the reception.

Programs – Referring to the programs, events you can get information at the reception or the program recommendation leaflets being available in the hall.

Reception – The reception is open all around the year. Our receptionists welcome our guests in Hungarian and English. Hotline phone no.: +36305398733

Breakfast - In case of demand, we offer a breakfast to our guests in another hotel located at a 3 minute walk from the guesthouse, against additional payment. Please, contact the reception.

Cleaning – You are kindly requested to indicate your cleaning demand at the reception. On specific request, your room is cleaned between 9 a.m. and 4 p.m., please,, indicate your demand at the reception until 9 a.m. In case of needing any special extra cleaning, please, indicate it to the reception and enquire about the service fee.

Taxi and minibus ordering – You can order a taxi or minibus at the reception within 24 hours of the day.

Found objects

Please, enquire about your lost objects at the reception. The guest house does not take any liability for the lost objects.

Telephone – At the reception you can hire a mobile telephone, please, contact the reception for more detailed information. Phone calls in the event of an emergency are provided by the reception desk.

Television/Radio – In the rooms you can find the channel allocation and the remote. Radio channels can also be received on the TV set. Our employees are happy to provide technical assistance.

Map and information materials – You can get a map and information materials at the reception.

Bathroom products – In case of need, in addition to the standard room set you can ask for a toothbrush, razor, paper handkerchief at the reception against separate fee. Bathrobe rental and hotel slippers can be purchased at the reception for an additional fee.

Towel change – The room towels are changed every third day. Please, help us to operate our guest house in an environment friendly manner. Please, ask for a more frequent change - being possible at a surplus charge - only if that is absolutely necessary. Please, indicate your demand at the reception.

Fire protection - Fire extinguishers and fire alarms were installed in accordance with fire protection regulations. The escape routes placed on the doors of the rooms indicate the escape routes to be followed in the event of a fire alarm.

Holydays

Official holydays of Hungary: 1st January, 15th March, Good Friday, Eastern Monday, 1st May, Pentecost Monday, 20th August, 23rd October, 1st November, 25th and 26th December.

Sewing set – Sewing set is available for the guests at the reception.

Iron stand and iron – are available at the reception free of charge.

Guests' book – The esteemed guests can enter their comments, proposals in the guests' book being available at the reception.

Wellness – Our wellness facilities await our guests wishing to refresh themselves on each day from **8:00 a.m. until 8:00 p.m.**

You can request more information on our services at the reception.

Instructions for a Case of Emergency

Fire alarm / Emergency / Escape

The H55 Balatonlelle guesthouse is equipped with a fire alarm system. All members of our staff have received fire protection training so that they can deal with emerging emergencies quickly and efficiently. The buildings are equipped with smoke alarms. The electronic indoor fire alarm system permanently monitors all the buildings, and in case of fire, automatically informs the nearest fire department. Please familiarize yourself with the location of the nearest escape routes, fire alarm equipment and fire extinguisher. You will find the escape routes suspended on the inside of the front door.

What to do in case of a fire alarm if you are in the room:

Leave the room immediately!

After leaving the room, look for the nearest emergency exit and proceed according to the following:

Open the door carefully and check if there is any smoke in the corridor!

In case of detecting even only minimum smoke, immediately go to the nearest emergency exit!

In case everything is dark, walk along the wall and count the room doors until the emergency exit!

As the air is fresher near to the floor, continue going in a forward leaning position!

By no means try to go through the thick smoke!

Always keep calm!

What to do if you cannot leave your room:

Call the reception and inform them on your situation!

In case the exit is blocked, remain in your room being the safest place in this situation.

Put wet towels and blankets bed sheets to the door threshold in order to prevent smoke penetrating in the room!

In case the fire arrived at your window from outside, remove the curtains and the flammable materials.

Empty the bins and use them as a bucket, keep wet the towels and bed sheets placed to the door threshold.

Make yourself visible and using a white bad sheet let the firefighters know through the window that you are in the room!

Remain near to the floor!

Cover your mouth and nose by a wet cloth to make breathing easier.

In case that is not necessary, do not break the window in order to prevent the development of draught feeding the fire.

Act judiciously and always keep calm!

H55 Balatonlelle

Address: 8638 Balatonlelle, Honvéd u. 55.

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